

ELANDA'S HAIR GALLERY

POLICY AND PROCEDURES:

Due to COVID-19 Coronavirus pandemic, please follow instructions accordingly.

Thank you for choosing Elanda's Hair Gallery with Elanda Dunn . As we plan to return to the salon, I would like to say I appreciate and I'm grateful for all my clients. Thank You for being understanding and patient with me. We are taking extra precautions upon returning and re-opening the salon. Before COVID-19, we were able to service you with no fear or panic of contracting disease without serious precautions . Now, THIS IS THE NEW NORMAL !!!!!!!!!!!

1) All Appointments are scheduled accordingly and I will only service one client at a time

* All clients will be required to text or call their stylist upon their arrival

* Cancellation must be within 24 hours BEFORE appointment day.
(\$25 charged after 24 hours)

* 20 minutes late.
(No Service and \$25 charge)

* No Show / No Call
(\$30 charge)

2) All clients are required to wear a Mask into the salon and during service (Please Arrive With It On) No Mask! NO Service!
(We have the Right to Refuse Services)

3) All clients will be required to sign a waiver and have their temperature checked, any temperature higher than 100.4 services will be rescheduled.

4) Please do not bring any additional guest. (i. e. children, spouse, friend, etc.)

5) The hospitality waiting area is no longer available; therefore, all clients will be required to remain in their cars until the designated appointment time.

6) The following items are salon approved : small handbags, cell phones, & keys.
Any additional items are not allowed in the salon.

7) As much as I love to Hug, we will not hug or shake hands.

8) I will continue all Sanitation practices according to CDC and Louisiana State Board of Cosmetology guidelines.